Your chance to win a GoPro, page 14

Join the rebellion in Wymondham, page 6
This Summer enjoy instant access to information that matters to you by setting up an online account on our website.

It only takes a few minutes and you’ll be able to see content such as your bin days and local planning applications all in one place. You’ll also be able to manage your personal details and let us know if they change.

In the future, you will be able to do even more via your account, including viewing your council tax bill and other invoices, as well as the ability to sign in via social media.

To create your new account simply go to www.south-norfolk.gov.uk and click on register in the top right corner.

Create an online account and have instant access to:
- Your bin days.
- Planning applications near you.
- Details about your property such as your council tax band and if it is in a conservation area.
- Your local councillors and how to contact them.
- Set your ebilling and notification settings and your preferred method of contact.
- Manage your personal details.

Contact us 24 hours a day, 7 days a week access our services online. Visit: www.south-norfolk.gov.uk

Email: council@s-norfolk.gov.uk
www.facebook.com/southnorfolkcouncil
www.twitter.com/SNorfolkCouncil

Main Number: 0808 168 2000
Write to: South Norfolk Council, Cygnet Court, Long Stratton, Norwich, NR15 2XE

South Norfolk Freephone Numbers
Automated Touchtone Payments 0808 178 7146
Benefits and Council Tax 0808 178 7141
Business Rates 0808 178 7142
Car Park Enquiries 0808 178 7145
Housing Advice 0808 168 2222
Planning 0808 168 3000
Waste and Recycling 0808 168 3333
Flytipping 0808 168 2999
Norfolk County Council 0344 800 8020

101 is the new number to call when you want to contact your local police - when it’s less urgent than a 999 call. 101 is available 24 hours a day, 7 days a week.
This is the eleventh year that I have had the honour of leading a council that truly cares about improving the quality of life for its residents. Recently there has been a lot of discussion around the future for social care in our country.

With a population that’s living longer the pressures on looking after the most vulnerable people in our society are increasing much faster than our ability to raise income through taxes and by growing the wider economy. And it’s not just the elderly that need our help. In many cases people of working age also need support and we can’t solve their problems by just spending more money.

One of the biggest factors affecting public health is the availability of good housing and your district council is responsible not just for planning matters but also for ensuring that the right number of homes, of the correct type, are available. That means a mix of bungalows, flats and large and small family homes that will suit the needs of our residents at every stage of their life. In the last year we have delivered 629 much needed affordable homes, a record for South Norfolk.

As needs change, our job is to help people stay independent and in good health. By adapting homes with a grab rail, installing a wet room or a wheelchair ramp we ensure residents can continue to live among family and friends for as long as possible. This year, by making these small but life enhancing adaptions we have helped 200 of our residents to stay in their own homes.

But good housing alone isn’t the solution to our social care issues. We need joined up thinking to find new ways of working together. I am delighted that South Norfolk council is leading an initiative to get people out of hospital faster by working with hospital teams to make sure that when a patient is ready to be discharged everything they need is in place to enable them to go home.

This initiative doesn’t just make life better for the people we serve, it also helps reduce the burden on the health service and makes everyone’s tax dollar go further.

As a council we do so much, but what makes me most pleased is our determination to solve problems one family at a time. It is this attention to detail at street level that drives us all to make South Norfolk one of the best places to live in the country.

We don’t just collect bins – we do that as well.
HOLLY’S DAY OF FUN

Ten-year-old Holly Jenkins enjoyed a free day of fun at our Easter Kids Camp. Her mum Emma entered our competition on Facebook and won first prize.

Holly enjoyed an Easter egg hunt, made her own Easter egg, decorated an egg cup, took part in a talent show, played football and board games and enjoyed plenty of other activities too. Her mum said: “She had an amazing fun filled day!”

Kids Camp is just £25 for a whole day session from 8:15am - 6pm. We are also Ofsted registered and accept child care vouchers. To book for the Summer holidays visit www.south.norfolk.gov.uk/kidscamp

MELANIE’S WINNING PLEDGE

Melanie pledged to reduce her food waste at our pop up Sainsbury’s Waste Less Save More event in Costessey and won top prize in our draw.

She said: “I never win anything, so this was brilliant and totally unexpected.” Melanie won a NutriBullet, a powerful blender which extracts nutrients from food.

The event, sponsored by Sainsbury’s, was run with the Norfolk Waste Partnership. It aimed to inspire people to reduce the amount of food waste they create and save money by shopping with meals in mind.

Further details can be found at www.recyclefornorfolk.com/discoverycommunities or via Twitter and Facebook: @PlanEatSave @Recycle4Norfolk

ACHIEVEMENT AWARDS 2018

FINALIST

SHORTLISTED FOR A NATIONAL AWARD

We have been shortlisted in the prestigious, national MJ Awards in the category of Care and Health Integration. The Council has been recognised for its work to help residents by bringing public sector bodies together in the South Norfolk Help Hub.

The awards, run by the Municipal Journal, are the biggest and most prestigious awards ceremony for the local government sector and recognise the best of local government innovation and service delivery.

WORKING WITH BROADLAND DISTRICT COUNCIL

In September 2017, South Norfolk and Broadland Councils asked members and staff to develop a feasibility study to explore the opportunities for a strategic collaboration with one shared officer team supporting two autonomous councils.

We already have a strong history of collaboration and the shared management arrangement in planning has already proved the benefits that working together can bring.

When it came to the vote on devolution for Norfolk ours were the last two councils standing. We recognised then and we continue to recognise the opportunities that working on an increased scale will offer our residents, local businesses and our staff. Our two councils will now vote on whether to agree the Feasibility Study on 12 July.
BEST FOR BUSINESS

A new study that ranks district councils for the dynamism of their businesses has put South Norfolk at the top of the league. Financial firm Grant Thornton’s survey, the Vibrant Economy Index, identified us as the best in the county and ranked us in the top 30% of districts in the country. We were also ranked in the top 20% nationally for health, wellbeing and happiness.

SCHOOLS GOGOCREATE

Schools from across South Norfolk have been getting involved in the GoGoHare Project, by designing and painting baby hares (leverets).

At Robert Kett Primary School in Wymondham children helped come up with a design for their leveret Robert – or Bertie for short.

His design was inspired by Robert Kett and each child (and adult) have placed a thumb print on Bertie.

Over 160 GoGoCreate leverets will be placed around Norwich from 2 July to 2 September in aid of children’s charity Break.

JOINT FUNDING SUCCESS

The closer working relationship between us and Broadland District Council has had its first major funding success with a grant of £220,000 from central government.

The money, from the new Planning Delivery Fund, is recognition of the two Council’s proactive and innovative approach to planning and is to develop a joint team to work with local communities.

The team will help residents engage in the planning process, understand the benefits and opportunities of growth, and help them identify land that is suitable for development and can be included in Local or Neighbourhood Plans.

NEW CHAIRMAN ELECTED

Councillor John Overton has been elected as the new Chairman of South Norfolk Council. Councillor Overton took over the role from Councillor Barry Duffin at the Council’s AGM held on Monday 14 May.

Councillor Overton said that he was incredibly proud to have been elected as Chairman and thanked Councillor Duffin for his hard work in promoting the many achievements of the Council.

Councillor Overton also named the charities that he would be supporting during his time in office. They are; It’s On The Ball, a charity supporting testicular cancer sufferers, and Cancer Research UK.
Rebellion brought to life

Be part of the famous Kett’s rebellion, see Wymondham Abbey ruins rebuilt and experience a bustling medieval market with our new state-of-the-art interactive trail.

Just download the app for free on any smart device and Wymondham’s history will come to life before your eyes. There are both child and adult versions, which can run in parallel, so the whole family can explore the town together.

You will be guided by the geo-mapping function of the app around the town and see the real-world merge with a historic virtual view. You’ll be able to see Wymondham as it was in its medieval hey-day using 360-degree augmented reality.

Our ‘Moongazer’ GoGoHare by the Market Cross is the starting point for the children’s trail. Henry the hare will lead children on a journey of discovery, as they collect his lost items on a virtual treasure hunt and place them in a virtual basket.

We have two virtual reality headsets in the Heritage Museum and Wymondham Leisure Centre which will transport people back to Norwich in 1549 to experience the Kett’s Rebellion battle within the City walls.

The app also provides historical information about more recent stories from the town, details of special offers from local businesses, local car park sites, an orientation map, places to eat and drink, local nearby attractions and links to other websites including the Chronicle Stories.

The trail has been funded through a £116,000 grant from the European Agricultural Fund for Rural Development. To get the most from the Trail download the free app from any app store when you have good access to WiFi.

For more details about the app visit www.south-norfolk.gov.uk/wym-trails

Do you want to be a record breaker?

Hop over to Whittingham on 27 July for some family fun and you could get yourself into the Guinness Book of Records.

It’s the UK’s first Norfolk Day and to celebrate we will be attempting a world record for the largest gathering of people dressed as hares.

Yes, you heard us right! Join us at the Totally Broads Day from 1-2pm in front of the visitor centre with your hare ears and tail and you could be a record breaker.

The Broads Authority are also running plenty of activities from 11-3pm for all ages to enjoy including trails, treasure hunts, face painting, arts and crafts.

For more information visit www.south-norfolk.gov.uk/norfolkday
Looking to the future, we are continuing to invest in the economy of our market towns by investigating the installation of charging points for electric vehicles in our car parks.

The news that the Government has decided to ban the sale of all diesel and petrol cars and vans by 2040 means the use of electric vehicles is on the rise. Just six years ago there were only 2,500 electric vehicles in the UK – now there are almost 80,000 and that number will continue to rise.

The Government’s Charging Investment Infrastructure Fund has given councils an opportunity to receive a grant to cover 75% of the cost of supplying and installing fast charging points.

This presents us with a unique opportunity to provide electric vehicle charging bays in our car parks, allowing resident car park permit holders to reap the benefits of electric vehicle ownership and promote better air quality and low emissions in our Market Towns.

Industry experts predict that as battery technology improves, by 2025 users will only have to charge their vehicles once a week and the ability to merely ‘top-up’ will be of far more importance than being able to plug in for a full charge.

The car parks in our Market Towns provide an excellent spread of centrally located sites providing a broad coverage of charging infrastructure across the district.

This will both enable, and encourage Electric Vehicle owners to use our Market Towns and extend shopping visits, resulting in a boost to the local economy.

To find out more about our electric charging points visit www.south-norfolk.gov.uk

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Better broadband for all

South Norfolk is well on its way to becoming the first rural district to have 100% superfast broadband coverage.

We recognise that a decent Broadband service is essential for both residents and businesses. That is why we have already invested £570,000 in the Better Broadband for Norfolk programme that will provide a superfast service to 91% of our residents by 2020.

But we don’t think that 91% is good enough, it will still leave too many people feeling isolated, so we have been working with InTouch Systems to make sure that all of our residents and businesses can benefit from 21st century communications.

Councillor Michael Edney, Deputy Leader of South Norfolk Council said: “We’re making very good progress with our project to bring Broadband to all of our residents and businesses. InTouch Systems, have been installing state-of-the-art transmitters on masts and towers, providing superfast access to our ‘not spots’.

InTouch recently acquired WiSpire which has allowed them to expand their network and improve the service by using church towers as transmitter bases.

To find out more about broadband in your area and to check the coverage maps visit www.betterbroadbandnorfolk.co.uk and www.itswisp.co.uk
ECONOMIC GROWTH

Pubs still at the heart of our community

When we launched our very first Pub of the Year competition ten years ago, it was at a time when hundreds of pubs across the country were closing.

We teamed up with Pub is the Hub to promote the licenced trade in South Norfolk and encourage businesses to diversify and become community hubs with a much wider offering.

Our Pub of the Year competition was even highlighted by central government as an example of how local authorities can get involved and support the pub trade, which is recognised as an important part of the local economy and especially the local community.

The competition has become a celebration of how our local pubs have embraced diversity and we now have awards for Community Focus, Most Family Friendly and of course, Customer Service.

Open all hours in Rushall

When the Half Moon in Rushall was re-opened last year, its new owners were determined that it would be a “proper local pub, that serves good food.”

Sarah Campbell-Jones and Ray Paul recognised the importance of the pub being at the centre of the community and so they asked their customers and residents of Rushall what they would like to have in the village. A local shop was at the top of the list and a children’s play area was second. Now, thanks to the Half Moon, the village has both.

Sarah said: “We are a true part of the community, employing local people and supporting local suppliers. Everyone has been so supportive since we re-opened the pub and we just wanted to give something back.”

Both the pub and shop are open seven days a week from 11am to 11pm and the Half Moon also has seven newly renovated letting rooms. Visit www.rushallhalfmoon.co.uk

No 11 looking to be number 1 for families

Experienced restauranteurs Katheryn Duffee and Paul Leeves opened Number 11 in Diss in May. The couple have completely overhauled the pub to create a light airy and welcoming bar and restaurant.

Paul, who heads up the kitchen, said: “When we took it on it was boarded up and in need of work, so our challenge was to regenerate the ugly duckling of the street.”

The family-friendly pub offers a great choice of locally sourced and freshly prepared food, including lots of vegan and vegetarian options. They also offer a varied and interesting children’s menu.

Katheryn, who looks after the bar and front of house said: “There aren’t many family and dog friendly pubs in the area offering a good choice of great quality food, so we plan to fill that gap in the market.”

No. 11 can be found at the top of St Nicholas Street in Diss, next to the Corn Hall.
Pubs are an important part of our communities, bringing people together, hosting events and clubs, raising money for charity and so much more. That’s why each year, we celebrate and support the local pub trade through our Community Pub of the Year competition.

This year we have new categories for your local to compete in:
1. Outstanding Community Focus
2. Best Customer Service
3. Most Family Friendly
4. Tastiest Food and Drink

The pub that receives the most votes in their category will win that category. An Overall Winner will be decided following a visit to each pub by a group of judges.

More information on these categories can be found on our website: www.south-norfolk.gov.uk/pubs

The competition will be officially launched at South Norfolk on Show on 1 July, when you will be able to start voting.

Show your local just how much you love it, and vote by letting us know the name and area of your pub, and which category you are voting for (1,2,3 or 4) by:

- Facebook #SNpubs
- email pubs@s-norfolk.gov.uk
- www.south-norfolk.gov.uk/pubs
- Text PUB to 80010 with pub name, location, category

Pubs mean prizes!

Throughout the competition some of your favourite pubs and local breweries will be giving away fantastic prizes for you to enjoy.

For your chance to win a prize, all you have to do is ‘like’ our Facebook page and vote for your favourite pub on our competition post.

There are lots of prizes up for grabs, so keep an eye on our Facebook page for more chances to win.

Terms and Conditions can be found on our website.

Dance into the fire

Last year’s winners The Green Dragon in Wymondham will be putting their £500 winnings towards a 70s-themed street party on 21 July. So grab your flares and platforms and get ready to throw some disco shapes under the glitterball.

For more information visit www.greendragonnorfolk.co.uk or find them on Facebook.
Cabinet Member, Yvonne Bendle said:
“We understand the importance of people keeping fit and healthy and giving our residents, of all ages, every opportunity to keep active, whatever the weather.

“This is fantastic news for the residents of Wymondham and surrounding villages as local football clubs, organisations and community groups will now be able to enjoy state of the art facilities at a fully accessible venue, in the heart of the town.”

We successfully applied for a grant of £394,292 from the Premier League & The FA Facilities Fund towards the improvement project for Kett’s Park and are working closely with the Town Council.

The new facility will comprise of a full size, floodlit, fenced all weather 3G artificial pitch, with spectator viewing attached to an existing sports community pavilion and changing rooms.

The grant will also be used to improve Kett’s Park grass pitch complex, that along with other grass pitches in the town and surrounding area, are prone to waterlogging.

Phil Godfrey, Chairman of Wymondham Town United Football Club said:
“The club will significantly benefit from this and it will encourage more children to learn football here.

"In Wymondham we have had to cancel around 70 games over the winter due to wet pitches, and many of the team have not been able to train in Kett’s Park since November.”

The Club has 280 children aged five to 18 in 16 teams, and travelling from Wymondham to Sprowston, Bowthorpe or UEA to practice is difficult for families without a car.

Phil said: “We often have to travel to Norwich to practice, so the new facilities will obviously help with our training and will be a massive benefit for us.”

Community scores new 3G pitch

Working with the Football Foundation, we are investing £1.2 million to provide Wymondham with a full size 3G artificial grass pitch at Kett’s Park - that can be used all year round.

Keep in touch with our development at Kett’s Park by visiting www.south-norfolk.gov.uk/leisure.
Enabling our residents to keep active and stay healthy is one of our main priorities and the state of the art facilities offered by the new centre will make it even easier to keep fit and healthy.

We’d like to thank our members for bearing with us while the improvement work is underway. The centre is open as usual and we’ve moved the gym equipment and bikes into the main hall and sectioned off an area for classes, ensuring that our customers can still enjoy their favourite activity.

Long Stratton is set to grow with 1,800 new homes and it’s important that we invest in the leisure centre to make sure that it fits the needs of a growing population.

The new-look centre which will be ready by early 2019, includes a new first floor extension, brand new changing facilities, two studios, an exclusive fitness suite, a café and a large soft play area. There will also be new fitness equipment and improvements to the car park.

In 2015, the Council invested £4 million in Wymondham Leisure Centre and since then it has more than doubled its membership, helping more people to achieve their fitness goals.

For more information visit www.south-norfolk.gov.uk/lslcrevamp, or search for #LSLCrevamp on Facebook or Twitter.

Showstop-Ping!

Ping! the innovative table tennis festival is coming to South Norfolk this summer.

Tables will be popping up at The Memorial Playing Field in Hethersett, Mulbarton Village Hall and Poringland Community Centre. The festival runs from 1 July to 21 September. It’s free for everyone to enjoy, so grab a bat and ball, and have fun by playing ping pong.

You’ll also be able to have a go at Ping! at South Norfolk on Show, so don’t forget your bat.
Long Stratton will be buzzing with people of all ages enjoying free family fun and entertainment as we throw open our doors for the 9th year running.

Be amazed by the Strong Woman, make a healthy shake on the Council’s smoothie bike, listen to South Norfolk Youth Symphonic Band, or take a tour of Long Stratton on a vintage bus.

Bring your bats and take up our table tennis challenge, then chill out on our giant deck chair – it will make a great photo!

Youngsters can enjoy a Mad Science show, scale the Caterpillar Climb and have a bounce on the Jungle Jump. They can get their face painted and have a glitter tattoo, or climb up on the giant tractor.

They’ll be lots of information about all the services we have on offer and how you can get more involved in your community. As well as stalls packed with local produce, cakes and crafts, gift ideas and more.

Families will also be able to make a commemorative poppy together which will form part of an instillation to remember local soldiers who fought during the First World War.

If all this builds an appetite, there will be a hog roast, ice creams, hot dogs, woodfired Pizza, Asian soups and wraps, pies and much more to cater for all tastes.
South Norfolk

On Show

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Get ready for another spectacular family day out as South Norfolk on Show returns on 1 July.

#SNOS18

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<tr>
<th>Time</th>
<th>Performer</th>
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<tr>
<td>11.00</td>
<td>Michala Jane song and Dance group</td>
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<tr>
<td>11.20</td>
<td>Strongest Lady</td>
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<tr>
<td>11.55</td>
<td>Norwich Harmony acapella singers</td>
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<td>12:40</td>
<td>South Norfolk Youth Symphonic Band</td>
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<td>Mad Science Show</td>
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<td>Loddon Brass band</td>
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<td>2.50</td>
<td>Mad Science Show</td>
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<td>3.10</td>
<td>South Norfolk Youth Symphonic Band</td>
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FREE ENTRY*

*Some charges for activities may apply
Win a GoPro

Win a GoPro worth £200 courtesy of local estate agents Starkings & Watson. To be in with a chance of winning this fantastic prize, all you have to do is upload a picture to Instagram of yourself or your family at South Norfolk on Show using #SNOS18.

Good luck!

Terms and conditions are available on our website.

Summer Events

Jubilee Hall, Loddon
16 June, 12 – 1pm
Come and dress up and join the parade - 12 noon at The White Horse, Chedgrave finishing at the main event on Jubilee Hall Playing Field for 1pm. This year’s theme - "The Swinging Sixties".

Royal Norfolk Show
27-28 June
Come and see us at the information stands.

Run the Square, Hethersett
8 July, 11am-3pm
Come and see our South Norfolk on Show Team at this free event, there will also be a two-mile fun run, stalls and more.

Poringland Fete
14 July, 12-5pm
Come and enjoy a fantastic community event with entertainment from local clubs, groups, stalls showcasing the activities available in and around the village, games and much more.

DissFest’ 2018, Diss Park
20-22 July
Enjoy live music, theatre, creative arts, performances and workshops. Entrance to the Park is free, although there are some paying events.
www.dissfest.uk

Picnic in the Park
29 July 11am – 4pm
Join us for a family event as part of National Parks Week. Great music, food, activities, displays, crafts, trails, boat trips, canoeing and much, much more! Bring a picnic and enjoy a day in the park.
01603 617332

Teddy Bears’ Picnic
15 August 11am – 2pm
Bring your bear to Whittingham for a day out. Old or young, there will be plenty of fun at the Teddy Bears’ Picnic, including children’s crafts, activities and a teddy bear trail.
01603 617332

Wymondham Vintage Day, Town Centre
9 September 10-4pm
Classic car show, vintage stalls, vintage displays, children’s activities, treasure trail, vintage bus rides and more!
Transforming woodland in Wacton

Pupils from Long Stratton High School have been helping to enhance local woodland in Wacton.

The Community Woodland Project was set up by the Parish Council last year and supported by local Councillor Des Fulcher, through his Member Ward Grant.

Students have helped to clear paths and plant indigenous species in the newly felled glades, and have also created a hedgehog house.

Teacher Marnie Brown said: “This has been a fantastic opportunity for the children to learn valuable life skills while getting hands-on with nature.”

When the Parish Council began the project in February 2018, the woodland was dark and unkempt and used as a dumping ground for garden waste. Since then, volunteers have created a path, felled trees to create glades and used the logs to create habitats for wildlife. They have also planted native woodland flowers such as anemones, foxgloves and campion.

Project Co-ordinator Peter Jacques said: “We’ve had so much support from local people and it’s wonderful the school has got involved. We hope this little piece of woodland will be a lovely asset for the village and wider community for years to come.”

If your community would benefit from a member ward grant, please contact your local district councillor to find out more.

Bowled over by club’s generosity

Long Stratton Leisure Centre was bowled over by Hethersett and Tas Valley Cricket Club’s generosity, when they donated a huge amount of second-hand kit to charity.

They were the first to donate to our new kit hubs which support the youth cricket and disability sports charity Lord’s Taverners. The Club donated 10 sets of pads, two big bags of bats and a huge bag of cricket shoes, gloves, hats and more.

You can donate your unwanted cricket, rugby and football equipment, tennis balls, cones, bibs, general sports clothing and boots to any of our three leisure centres and help give disadvantaged and disabled young people the chance to play sport.

For more information on what the charity can accept see www.lordstaverners.org/sportskitrecycling
Aiden’s career gets started

Over the last year, 24 young people from across South Norfolk have been supported by the Trust, which run a range of different courses, including ‘Get Started’ and ‘Get Into’.

‘Get Started’ offers a week of themed activities, including art, music and robotics, that aim to help people develop key skills and confidence to take the next step into work or training.

‘Get Into’ gives young people the chance to gain practical skills in sectors where there are jobs available, including retail, and health and social care.

Twenty-year-old Aiden Richards took a ‘Get Started’ course in the autumn of 2017.

He said: “I was struggling with my confidence which was holding me back when it came to applying for jobs, I found it really difficult to make phone calls, socialise or even use public transport.”

Aiden had finished college in June 2017 and had struggled to find work since, having only one job lasting just a month.

But his life was about to change. Knowing he needed to do something, he signed up to the Get Started programme and has not looked back since.

“It gave me so much more confidence and I began to really enjoy meeting new people and sharing ideas. I have learnt so much and have made some very good friends.”

Aiden has recently started a comprehensive work experience programme at Marks and Spencer. The four week training scheme includes sales, customer relations and product display and Aiden will also be given help to improve his employability skills.

At the end of the four week training scheme there is also the chance that Aiden will be offered a 12-week contract to give him even more experience in the work place.

Aiden said: “The Get Started Programme was just what I needed and I will always be grateful for all the help and support I received to get into work.”

For over three years, we have supported The Prince’s Trust to help young people gain the skills and qualifications they need to move into training or work.

Help to prevent homelessness

We are also working with the Prince’s Trust to help young people aged between 14-30 who are not in work or training and are in temporary accommodation and at risk of becoming homeless.

The Trust’s Engagement project provides vulnerable young people with a volunteer mentor, who can offer advice and support.

The mentor will help identify personal and social skills, as well as employability skills, and help them to develop them.

We are looking for volunteer mentors, people who are prepared to give us some spare time to support young people.

For more information visit: www.princes-trust.org.uk/support-our-work/volunteer.

For help to get into work please contact the Help Hub on 01508 533933 or visit our Facebook page.
This year’s South Norfolk Community Awards were held at Diss Corn Hall on 7 June to celebrate the volunteers at the heart of our communities.

BBC Radio Norfolk presenter Nick Conrad presented the awards to nine very deserving winners.

Grandmother Sandra Savory won the Special Recognition award for the huge difference she has made to hundreds of girls’ lives in her voluntary role as a Girlguiding leader.

She said:
“I was absolutely gobsmacked and amazed to have even been nominated.”

Sandra, who has a full-time job and has spent the last few years caring for her husband, has run the Alpington Rainbows, Brownies and Guides for almost 29 years.

She has 80 girls as members and spends her day off preparing the sessions. Her garden is often transformed into a guide camp and she has filled half her house full of Guiding equipment.

Daughter Suzi Whiting said:
“She’s an incredible role model, always has a smile on her face and an ear for anyone who needs it. She supports all the girls to reach their full potential.

“She has a massive heart and all the girls and leaders look up to her. She's level headed and gives up all the time she can to ensure the girls get the most out of guiding.”

“The amount of time she puts into what she does is incredible and she thoroughly deserves her hard work and dedication to be recognised.”

Sandra was shortlisted for both the Volunteer of the Year award, and the Lifetime Community Hero award, but because of her impressive dedication, judges decided to present her with a Special Recognition Award.

Sandra said: “I am hugely passionate about what I do, and love to see the girls smiling and buzzing at the end of each session. That does it for me.”

The 2018 Community Awards winners are....

Volunteer of the Year
Sandra Merritt

Young Volunteer of the Year
Ben Woodruff

Community Group of the Year
Wymondham Dementia Support Group

Community Fundraiser of the Year
EACH Nook Friends Group

Business Community Champion of the Year
Rosy Lee’s Tea Rooms

Community Wellbeing Champion or Group of the Year
Shopie Houghton-Hood

Environmental Champion of the Year
Graham Moates

Lifetime Community Hero
Terry Hanner

Special Recognition Award
Sandra Savory

Special thanks to:
Jack Bell and Jamie Scales

For more information about our Community Awards and to find out how to get involved next year visit www.south-norfolk.gov.uk/community-awards. Thanks to our sponsors below.
A taste of Italy in Wymondham

Pasta Gusto in Wymondham was recently awarded the top hygiene rating of 5.

Owner Erica Simpson’s culinary journey started with help from a grant from the Growth Hub to buy catering equipment for her street-food stall.

Erica travelled around Norfolk, setting up at farmers’ markets and events selling her home-made Italian food.

“I really enjoyed touring the county with my pop-up kitchen and the grant from the Growth Hub made that possible. It was great fun and I met some wonderful people, but when I got the opportunity to open my own fresh pasta café in Wymondham I couldn’t resist it.”

Erica opened Pasta Gusto just before Christmas and since then has built a loyal following of Italian food lovers.

As well as making and selling fresh pasta, you can buy a voucher for yourself or a friend and learn how to make fabulous dishes using your own handmade fresh pasta.

Find Pasta Gusto at 6 Middleton Street, Wymondham or call 07828 241200.

This summer book a treatment at Imagine Spa and save 20%.

We have teamed up with Imagine Spa to create a luxurious spa and treatment experience at Wymondham Leisure Centre.

Their team of professional therapists are offering effective results driven treatments, luxury Spa Days and beauty treatments using only the finest products.

Spa Goers can unwind and relax on the heated loungers in the state of the art thermal suite, sit back and enjoy the steam, sauna and salt experience or try out the ice feature and drench shower.

It's the perfect place to visit before or after your workout, to relax with friends, or celebrate a special occasion.

The spa environment is one of tranquillity and relaxation and one that we hope you will enjoy time and time again.

To find out how you can book your treatment and take advantage of our 20% saving in July and August visit www.south-norfolk.gov.uk/spa
Steam Heritage | Gardens | Garden Centre

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We work very hard to reduce fly-tipping and an important part of that work is to make sure that residents are aware of their responsibilities when it comes to the disposal of their waste.

All householders have a legal obligation to take reasonable measures to ensure that their waste is disposed of properly. A householder could be fined up to £5,000 if they pass their waste to an unauthorised person and this waste is then illegally dumped.

Here are some simple steps to follow to make sure that you comply with the householder’s duty of care.

If you are arranging for anyone other than South Norfolk Council to collect any waste from your home:

• Ask to see their waste carrier licence issued by the Environment Agency. Anyone removing waste from your property must have a licence.
• Ask what is going to happen to your waste. You have a duty of care to take reasonable steps to prevent someone dumping your waste unlawfully. A legitimate, professional waste carrier who wants your business should not object to being asked reasonable questions.
• Record the vehicle registration numbers of any vehicle used by a private waste carrier to take your waste away. If waste is found dumped illegally and traced back to you, investigators will have more information to find the culprits.
• Ask for a proper invoice and receipt and get more than one quote. An unusually low quote, or an offer to take rubbish away for free in order to profit from any scrap metal that may be among it, should be treated with suspicion. Residents have ended up paying again to have their fly-tipped waste removed and disposed of correctly.

It is a Council priority to make sure that our environment is protected but we need the help of our communities to keep South Norfolk looking the best it can be at all times.

To find out if the person removing your waste has a carrier licence call the Environment Agency on 08708 506 506.

You can book a bulky waste collection from the Council via our website.
More than 100 litter picks took place involving just under 2,000 volunteers from across the district and thousands of bags of rubbish and recycling were collected.

Councillor Kay Mason Billig, Cabinet Member for Environment and Recycling said:

“We are proud of the fact that South Norfolk is one of the best and most beautiful places to live in the country. We are also proud of the help and support that we get from our communities to keep South Norfolk looking neat and tidy.

“I would like to thank everyone who gave up their time and got involved in the Big Litter Pick. Your hard work makes a real difference to your communities and I would also like to say congratulations to all of our winners.”

We helped the groups by providing advice and the equipment needed for the litter picks.

There were four £200 prizes up for grabs in each of South Norfolk’s five neighbourhood areas and every group which took part was given a £20 voucher to be spent on their group, charity or local community.

The £4,000 prize fund was split between South Norfolk’s five neighbourhoods to ensure that it was shared across the district and the names of all the community groups and schools that registered to take part in a litter pick were entered into a draw.

Our litter picking equipment is available all year round for communities to borrow. If you would like to organise a litter pick visit www.south-norfolk.gov.uk/litterpick
Communities are our business

In May we launched the South Norfolk Dementia Action Alliance bringing together representatives from a range of dementia friendly communities and community groups to deliver training and advice to businesses in the district.

The Dementia Action Alliance will also provide a forum to help people share experiences and identify opportunities to support the development of new dementia friendly initiatives across the district.

Councillor Yvonne Bendle said: “Studies have shown that people living with dementia have a better quality of life if they have support from their local community.

“We will work with our businesses to show them how it’s possible by making small changes to the way they work to make a huge difference to the quality of life for those living with dementia.”

So far more than 100 of our staff have been trained to be dementia friends, including refuse collectors and every member of staff in our leisure centres. We have also worked with Tesco and created 50 Dementia Friends at the Harford Bridge store on Ipswich Road.

Councillor Bendle added: “As an alliance we can work together to create a community where people living with dementia can be confident in going about their everyday activities. We want South Norfolk to be dementia friendly, from the local cafes, taxi drivers and corner shops, to the larger supermarkets, GPs and banks. But we can’t do it on our own!! We need people to join us and help drive this initiative forward.”

To get involved email dementia@s-norfolk.gov.uk

Warm weather safety advice

I hope that by the time you are reading this the summer has arrived and temperatures are starting to get warmer; however, don’t let the weather cloud your judgement over home security and personal safety.

Opportunist thieves will be on the look-out for personal property left within easy reach of open windows and unlocked doors.

Common mistakes are leaving handbags and car keys close to unlocked front or back doors, or leaving jewellery and electronic items on display near an open window.

To deter walk-in thieves, households are advised to:
- Keep doors and windows shut and locked where possible, especially if the room/home is unoccupied.
- Lock your doors if you are spending time outside in your garden or out of view of your home.
- When answering your door, make sure other external doors are locked first.
- Keep valuables and personal property out of sight; remove from window sills, worktops and tables.

Also vulnerable at this time of year are cars left for long periods of time at coastal car parks and beauty spots. Motorists are advised to remove all valuables from display and from the vehicle where possible.

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Or visit www.norfolk.police.uk

PC Jim Squires, Engagement Officer
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