Your garden waste bin contract is between you and South Norfolk Council and it is not transferable. No refunds will be given for early cancellation of your contract. We will invoice you annually; please ensure that payments are made by the due date otherwise your collections may be suspended and the bin removed. If you move house or change your personal details, please let us know. If you move house within South Norfolk you can take your brown bin with you and continue your service.

For more information or to contact us visit www.south-norfolk.gov.uk/garden-waste
Please make sure your bin is out by 6.30am on collection day and is easily accessible for our team.

Bins will not be collected over the Christmas and New Year period.

Collections during Bank Holiday weeks (highlighted orange) will be one day late.

What can you put in your brown bin?

Yes please
- Grass cuttings
- Hedge trimmings and small branches
- Leaves
- Plant prunings
- Cut flowers

No thanks
- Kitchen waste or food (fruit, vegetable peelings, meat, eggshells etc.)
- Plastic bags
- Large items such as tree trunks or fencing
- General rubbish
- Soil
- Animal bedding or waste
- Shredded paper
- Cardboard

If you’d like to order an extra garden waste bin please visit www.south-norfolk.gov.uk/garden-waste

Please make sure your bin is not too heavy and can be easily moved. We do not accept any side waste or boxes unless by prior arrangement.