By 2017 we will have invested £2.4 million to support our Market Towns.

We have supported Norwich Research Park and a new Food and Health Research Centre to secure £101 million of investment.

We are investing £5 million in our three leisure centres to enhance the health and well-being of our residents.

Since 2014 we have secured £3 million of growing business fund grants to support our businesses to grow.

By 2026 we will have delivered over 16,500 new homes to match local need.

We collect 3,500,000 bins a year ensuring our district stays clean and tidy.
Welcome to South Norfolk

South Norfolk Council exists to provide those services that make a real difference to the lives of the people in our District.

From picking your bin up every week and supporting those families who fall on hard times, to securing multi-million pound investment to grow the businesses and jobs in our patch and the wider region; our team of Councillors and staff are committed to making sure South Norfolk remains one of the best places to live and work in the country.

Over the past five years we have not only maintained our services for local residents, but also improved them.

Our business-like and collaborative approach has made our services more efficient enabling us to freeze council tax eight out of the past nine years. Not only this, we have also continued to support investment in our area-

- Since 2014 in collaboration with the Local Enterprise Partnership we have secured over £3 million worth of growing business fund grants to support our local businesses which has attracted a further £19 million of private sector investment.
- Since 2014 we have invested £0.5 million in our local community groups and organisations to support those initiatives that make the difference to the lives of local people.

We are committed to continuing to provide high-quality, customer focussed services by working efficiently and in partnership. Living within our means by working in a business-like way, constantly challenging ourselves, and developing new and innovative approaches. This ensures we can continue to provide those services that lie at the heart of communities and that matter locally to you.

Our Corporate Plan sets out our priorities until 2020 and our key activities over the coming months and years. Some of the highlights include:

- With our partners investing £2.4 million in faster broadband across the District, ensuring that even the most isolated homes and businesses have access sooner.
- Helping over 5,000 families and residents to achieve positive outcomes through our early help ‘Help Hub’ service.
- Utilising innovative funding mechanisms to deliver vital infrastructure for our area and wider region, including bringing to fruition the Long Stratton by-pass.
- Supporting over 9,000 vulnerable people to live independently in their own homes for longer.
- Investing £5 million in our three leisure centres in Wymondham, Diss and Long Stratton to provide state of the art equipment, facilities and experience to help our residents stay fit and healthy.

South Norfolk Council- working with you, working for you.

Leader of the Council

Chief Executive
Our Vision

We are committed to making South Norfolk one of the best places to live and work in the country. Below is our vision for South Norfolk as a place and our ambition for South Norfolk Council as an organisation.

Our Vision
To retain and improve the quality of life and prosperity of South Norfolk, for now and future generations, to make it one of the best places to live and work in the country

Our Ambition
To be recognised as a respected and ambitious local authority, innovating to help communities thrive by actively shaping services to meet today’s and tomorrow’s need
Our Corporate Priorities

We have three corporate priority areas where we focus our resources and efforts. These areas are underpinned by our customer focussed, collaborative and commercial approach to service delivery.

**Economic Growth, Productivity and Prosperity:**
Providing the conditions to stimulate growth, productivity and prosperity, sharing the benefits of growth with our communities

**Health, Well-being and Early Help:**
Proactively working with communities to provide help at the earliest opportunity and enhancing the health and well-being of our residents

**Place, Communities and Environment:**
Improving the quality of life of our communities and enhancing the built and natural environment in our towns and villages

**How we will deliver this:**
Moving Forward Together (MFT) is the Council’s continuous improvement programme.
Greater Norwich

A key engine of growth for the United Kingdom, South Norfolk forms part of Greater Norwich. The area also covers Norwich City Council and Broadland District Council. Greater Norwich is one of the fastest growing parts of the country and is establishing itself as a leader in science, technology and manufacturing, with over 50% of workers in Greater Norwich being employed in knowledge intensive industries.

The Greater Norwich partnership is committed to enable these knowledge based industries to develop and grow. The Greater Norwich City Deal secured in 2013, has brought millions of pounds of extra investment to the area and focuses on turning world class knowledge, research and ideas into world class jobs.

South Norfolk- Our Market Towns, urban fringe and rural growth

The District is diverse, home to both urban and rural locations with an even split of residents living between them. There are 88 towns and villages including four vibrant Market Towns and larger settlements in South Norfolk.

The Market Towns; Loddon, Harleston, Diss and Wymondham provide vital amenities for local residents and visitors and are employment centres for many of our residents. Other large and small settlements play a vital role in supporting the local economy and providing key facilities for our residents including Hingham, Long Stratton, Costessey and Cringleford. We are committed to working with our Town Teams and communities to promote our market towns and villages.

South Norfolk- Our Community

South Norfolk is home to nearly 131,000 people

By 2037 the population is predicted to increase by 20% offering opportunities for growth
South Norfolk has excellent connections via road, rail, air and sea. Only a short drive away from Norwich International Airport, the District is also within easy reach of the major east coast ports of Felixstowe, Great Yarmouth, Harwich and Lowestoft. The major train line through the District also means that London is only one and a half hours train journey away. Mainline roads including the recently dualled A11 and A14 to Cambridge, and the A140 to Ipswich mean that the District is well connected to the rest of the Eastern region and beyond- just one hours drive to Cambridge.
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South Norfolk: The people and the place

South Norfolk- Our thriving local economy

Greater Norwich is home to 55,782 businesses. We anticipate significant growth over the next five years. We boast a strong and diverse business base which is home to leading innovation centres and enterprises. Our key local business sectors are: Advanced Manufacturing; Engineering; Agri-tech; Energy; ICT; Digital Creative and Life Sciences.

Our five largest employers employ 25% of the South Norfolk workforce. To complement our large employers is a strong base of smaller businesses with 90% employing less than 10 employees.

South Norfolk Business Profile
Hethel Engineering Centre and The A11 Technology Corridor

Hethel Engineering Centre (HEC), close to the Group Lotus factory in the A11 corridor, is the regional hub for innovation and technology and is expanding to meet the demand for incubation space, fostering links between business and prominent research institutions and developing expertise in areas including composites, food and automotive technology.

The completion in 2014 of the £120 million infrastructure investment to dual the A11 has served to greatly enhance the economic growth potential of this Norfolk/Suffolk/Cambridgeshire corridor. Our initiative with partners to develop the A11 technology corridor capitalises on the areas bio-tech, info-tech, agri-tech, clean-tech sector strengths along with its strong logistics sector and the world-class academic and research capabilities of the University of Cambridge and the Norwich Research Park.

South Norfolk Business Profile
Norwich Research Park

Norwich Research Park is a world class centre for life sciences. It is home to three of the UK’s eight Biotechnology and Biological Sciences Research Council Institutes and a cluster of six world class institutions.

It has a global reputation for research in Agri-Food, Health and Environmental Sciences. Norwich Research Park is also a major employer – 11,000 jobs across research and commercial activities, 2,700 scientists and 14,000 students.
South Norfolk Council: Who we are and what we do

Who we are:

- 46 Councillors
- 119 Parishes
- 36 Wards
- 5 Neighbourhood areas
- 451 Council staff employees

One organisation, 83 services:
A year in the life of South Norfolk Council

- 3,500,000 bin collections
- 74,000 calls to our Customer Service Centre
- 500,000 visits to our three leisure centres
- 140 Disabled Facilities Grants
- 9000 Revenues and Benefits Customers
- 900 Food premises visited
- 150 projects awarded Community Grants Funding
- 500 people housed through the housing register
- 2,400 planning applications processed
Economic Growth, Productivity and Prosperity

Providing the environment to stimulate growth, productivity and prosperity, sharing the benefits of growth with our communities.

South Norfolk Profile Summary

- **Home to over 5000 Businesses**
- **74%** of residents are home owners
- **510 new business start ups a year**
- **90%** of businesses employ up to 10 employees
- **57,000** people work in South Norfolk
- **90%** of residents are economically active
- **80%** of residents are home owners
- **22%** business rates growth over the past 4 years.
- Average earnings are £26,226 - higher than the Norfolk average
- More students choose further education compared to the rest of Norfolk
- Business survival rates are higher than the national average
- 66% of pupils achieve five or more A*-C GCSEs - higher than the national average

Our Challenges

- **An additional 13,000 jobs to be created in Greater Norwich by 2020**
- Limited Superfast Broadband access and mobile coverage
- 22% business rates growth over the past 4 years.
- Unemployment is highest amongst 16-19 year olds
- Ensuring local skills match local business need

[Click here to see what we have achieved over the past five years](#)

[Click here to hear from Cllr John Fuller the Leader of the Council](#)
Our high level priorities and key activities

Working as part of Greater Norwich to support investment in critical infrastructure, utilising innovative funding mechanisms, increasing the number of local jobs and the area’s overall productivity.

- Ensure residents across the district can stay connected by supporting access to Superfast Broadband services and improving Broadband Fibre Optic coverage, through a £2.4 million investment.
- Provide local businesses the opportunity to grow and showcase their expertise by working with partners to develop a commercial zone; the Greater Norwich Enterprise Zone.
- Unlock growth potential and bring forward infrastructure to support existing and future communities by working as part of the Greater Norwich Growth Board.
- Deliver a high-quality local road network for our residents, through investing over £10 million to support the development of the Long Stratton bypass.

Supporting new and existing businesses to grow; facilitating innovation, and providing targeted support to key sectors.

- Increase the number of businesses and jobs by working in partnership to develop a specialist technology growth corridor that optimises the economic opportunity from the dualling of the A11 infrastructure investment.
- Provide the right environment for new and existing businesses to grow through funding, sector-specific networking, business support and enhancing the national and international profile of our region.
- Attract new inward investment to create high value jobs, through capitalising on our world-leading research and development base.
- Commit resources to support key innovation initiatives, enterprise zones and the new Catapult Centre for Food and Health on the Norwich Research Park.
- Optimise the economic opportunity of Hethel Engineering Centre to deliver a Technology Park on this site.

Click here for case study

Working with key partners to develop local skills to match what our businesses need, and supporting apprenticeships.

- Increase the number of apprenticeships by providing a number of posts as an authority and work with local businesses supporting them to provide training opportunities and apprenticeships across the locality.
- Support our local people to develop the skills that our businesses need by acting as a key link between local businesses, schools, colleges and universities.

Sustaining the character and supporting the vitality of our local market towns, stimulating business growth, both in town centres and across the rural parts of our District.

- Enhance the vitality of our market towns and promote them as visitor destinations, by supporting and encouraging events to enhance economic and social development through our £2.4 million investment.
- Increase the number of visitors to our market towns by developing the use of new technology to support businesses and enhance our high street offer.

Click here to read more on our activities
What success will look like over the next five years:

- The Greater Norwich Enterprise Zone and Norwich Research Park supported to deliver eight new businesses, approximately 100 new jobs and 20 hectares of land.
- The delivery of the Long Stratton By-pass.
- Over 150 hectares of employment land developed by 2026.
- 3,400 new jobs created in the district.
- Increasing the number of new businesses attracted to operate and grow in South Norfolk by 1%.
- 75 new business start-ups supported in South Norfolk.
- 20 hectares of land developed at Hethel Engineering Centre to deliver the new Technology Park.
- Over 350 apprenticeship placements available in our local businesses for our young people.
- Increase the number of day visits to South Norfolk by 5.3% and increase tourism spend by 4.3%.
- Outperform the national average by 5% for the footfall in our market towns.
Click here to see what we have achieved over the past five years

Click here to hear from Cllr Yvonne Bendle portfolio holder for Wellbeing and Early Intervention

Health, Well-being and Early Help

Proactively working with communities to provide help at the earliest opportunity and enhancing the health and well-being of our residents.

South Norfolk Profile Summary

Residents in South Norfolk are more healthy than the national average

Fuel poverty is below the national average

Below average deprivation levels compared to other parts of England

Our Challenges

1/4 adults are obese

1/5 children are overweight

2% of our residents will be diagnosed with Dementia by 2021

By 2021 the number of people aged 80+ will increase by 17%; 7% of the total population

South Norfolk Profile Summary

Residents in South Norfolk are more healthy than the national average

Fuel poverty is below the national average

Below average deprivation levels compared to other parts of England

Our Challenges

1/4 adults are obese

1/5 children are overweight

2% of our residents will be diagnosed with Dementia by 2021

By 2021 the number of people aged 80+ will increase by 17%; 7% of the total population
Our high level priorities and key activities

**Encouraging our residents to live healthy and active lives.**

- Support our local residents to stay fit and healthy by providing state of the art leisure equipment, facilities and experience for our new and existing members through a £5 million investment in our leisure centres.
- Reduce the prevalence of childhood obesity in our district working with our partners.
- Support exercise at an early age through delivering our Swim School and Holiday Kids Camp activities.

**Supporting those people in our communities who need our help the most.**

- Providing residents and working families a life raft when times are tough to springboard to better things, by working effectively with our Job Centre+ partners to deliver an effective local council tax support and housing benefits scheme that leads to opportunity, not dependency.
- Provide a choice based lettings system that helps local people to find local homes that meet their housing needs.
- Ensure our housing advice services provide early help to tackle and prevent homelessness.

**Working as part of communities to proactively provide early help.**

- Provide holistic support to residents and their families at the earliest opportunity through our joined-up ‘Help Hub’ and multi-agency partners.
- Match local people to the support we and our partners provide through developing our Community Connector roles.

**Helping our older and vulnerable residents to stay independent and in their own homes for longer.**

- Reduce the demand on the health service and the number of those moving into residential care, support older and vulnerable residents to stay independent in their own homes for longer, through providing adaptations, grants, advice and support by our independent living services.
- Support people who are living with Dementia and their carers to live independently in their own home by providing housing adaptations that improve their health and wellbeing, alongside access to dementia-friendly communities and advice.

**What success will look like over the next five years:**

- 40% increase in our leisure centre members following the refurbishment of our three centres.
- 16% increase in the number of adults regularly participating in exercise to lead healthier and active lives.
- 10% increase in the number of children attending swim school.
- 15% increase in the number of children attending Kids Camp.
- 10% increase in the number of householders supported back into work every year.
- Helping over 5,000 families and residents to achieve positive outcomes through our Early Help Hub service.
- Supporting over 9,000 vulnerable people to live independently in their own homes.
Place, Communities and Environment

Improving the quality of life of our communities and enhancing the built and natural environment in our towns and villages.

South Norfolk Profile Summary

- The average house price is £209,000
- 25,000 tonnes of refuse collected each year
- 2,400 planning permissions processed each year
- 12,000 tonnes of refuse recycled
- Low levels of crimes compared to the national average
- 71% of residents Voted in the May parliamentary elections - higher than the national average

Our Challenges

- Over 16,500 new homes to be developed by 2026
- 1,500 affordable homes to be delivered by 2026
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Our high level priorities and key activities

Keeping streets and public spaces safe, clean and tidy.

- Maintain a clean environment across the district by providing a focussed quality and efficient street cleaning service to remove fly-tipping and support street cleanliness.
- Promote a safe community with reduced crime and anti-social behaviour levels by working closely with our partners and using restorative justice approaches.
- Support access to high quality open spaces for local people and visitors for example, by facilitating with the development of Costessey Country Park.

Encouraging communities and businesses to recycle more- reducing the amount of waste that we send to landfill.

- Increase the quantity of waste recycled and reduce the amount of waste sent to landfill by delivering efficient and high quality recycling, refuse and garden waste collection service.
- Support businesses to recycle more by providing a value for money and effective commercial waste services.
- Enable the reuse of unwanted items by hosting local community reuse and recycle events.

Well done @SNorfolkCouncil - real improvements to home recycling facilities. Convenient & good for environment too. south-norfolk.gov.uk/environment/70...

WINNER
BEST WASTE MINIMISATION OR PREVENTION PROJECT

Enhancing our high quality environment by supporting development that respects and enhances the distinctive character of South Norfolk.

- Balance the need for growth to sustain our economy while protecting the special character of our market towns and villages through delivering our Local Plan.
- Support high quality development from one-house builds through to multi-plot commercial sites by providing a seamless planning and building control service from pre-planning to application, to completion and building control approval.

Working effectively with the voluntary sector and community groups to make sure our residents have access to a wide range of services and support to meet their needs.

- Support local initiatives by delivering our Community Action Fund and Member Ward Grants, supporting our Elected Members in their role as community leaders.
- Recognise, reward and promote those individuals and organisations that support our communities through delivering our Community Awards and Pub of the Year Awards.
- Ensure our wide range of services are accessible to all residents by promoting them through our annual South Norfolk on Show events.
- Support local and voluntary organisations from across the District by giving staff from across the Council and other businesses the opportunity to get involved in staff volunteering initiatives.

Click here for case study

Click here to read more on our activities
Ensuring the range and number of local homes match the need of local families and residents.

- Deliver affordable housing that meets local need through our Affordable Housing Grants Scheme, our planning policy and our work with developers.
- Maximise housing options for South Norfolk residents by identifying empty homes in the District and bringing them back into use.
- Support the development of 'self-builds' by working with our Housing Association Partners, to enable local people with the right skills to develop a home that meets their specific needs.

Supporting a transparent and democratic Council, that enables communities to have their say on local decisions and services

- Deliver open, fair and democratic elections including the EU Referendum, Neighbourhood Development Plan Referendum, County Council, District and Parish Elections.
- Support Elected Members to decide Council priorities and strategies supporting them as strong community leaders.

What success will look like over the next five years:

- 16,500 new homes developed by 2026.
- 1,500 new affordable homes developed.
- Over 60 self-build homes developed.
- 4.5% increase of the household materials recycled, composted or reused.
- Serving three out of five local small to medium enterprises through our commercial waste service.

Diss Express

Government figures show South Norfolk Council is leading the way on affordable homes
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Moving Forward Together (MFT) is the Council’s continuous improvement programme

Increasing our ability to be self-financing through commercialisation, where appropriate, to support those services that matter to residents the most.

- Continue to support frontline services through maximising commercial opportunities and generating resources by developing our Build Insight building control company beyond the boundaries of South Norfolk.
- Drive business and housing growth across the district by developing sites through our Big Sky Property Development company and property portfolio.

Delivering increased value for money by increasing productivity.

- Redirect resources to the services that matter the most to our residents by driving out efficiencies, working in a business-like way and supporting continuous improvement on a day to day basis.
- Improve customer satisfaction and service efficiency through harnessing the potential of technology.

Delivering the services that customers need, when they need them.

- Putting customers in control, enabling them to access services at a time that is convenient to them by providing a user-friendly, intuitive website, which enables our customers to self-serve.
- Meet our customers’ needs by providing an efficient and effective customer contact centre.
- Ensure our services are accessible and promoted to all our residents and businesses by utilising the potential of social media to interact with our community.

Leading and building collaborative working with our private, public and voluntary sector partners to deliver better and more efficient services for our residents.

- Deliver better outcomes for local communities through devolution by working with partners on a scale that ensures regionally we deliver more joined-up local strategies and services.
- Promote and protect the interests of our local residents and businesses by shaping and influencing national policy, both independently and through our work with national partners including the Local Government Association and District Councils’ Network.

What success will look like over the next five years:

- £29.7 million commercial revenue generated.
- 102 residential dwellings and 3,170m² commercial land developed through our Big Sky Developments company.
- Over 70% of customers using our website to find and use the services they need.
- £4 million of efficiency savings income delivered based on current levels of government funding*

* This figure may change if funding levels differ.
Our Financial Plan

We are proud that we have been able to freeze council tax eight out of the past nine years, with no impact to service delivery. Like all local authorities, South Norfolk is operating in a changing financial environment. Rather than reduce services that matter most to our residents, we are committed to developing and generating new income streams and using innovative and devolved funding mechanisms to continue to support our services.

Our Income

The local government financial landscape is evolving. By 2020, Local Authorities will no longer receive the Revenue Support Grant. It is also likely that the amount of New Homes Bonus that we receive will change with announcements in the Comprehensive Spending Review and Local Government Settlement 2015 outlining that New Homes Bonus will be paid over four years rather than six. Through the localisation of business rates we expect to see business rates increase as a proportion of our income over the period of the plan. This will reflect the growth in the economy within the area, as this element of the Council’s income is directly linked to the prosperity and growth of the District.

Central to our long-term financial plan to become more financially self-sustaining is seeking to generate new income streams by using our capital to support the economy to grow. Our work to commercialise our services is aimed at delivering £11.4 million in additional income over the next five years through commercial revenue, property rental and increased sales. This will help ensure that we can support those services that residents value the most.

Not only this, we will continue to work in our business-like manner to drive out £4 million of additional efficiency savings we need to make by 2020/21*. The diagram on the next page shows where our medium term financial strategy anticipates our income will come from over this period.

* This figure may change if funding levels differ.
Our income changes over the next five years

A guide to where our funding comes from:

**Council Tax**
Residents in South Norfolk pay less council tax than the national average. Council Tax is a fee paid by households to Local Authorities based on the size of the property and the people that live there.

**Revenue Support Grant**
The revenue support grant is a central government grant given to Local Authorities which can be used to finance revenue expenditure on any service.

**New Homes Bonus**
The New Homes Bonus is a grant paid by Central Government to local councils for increasing the number of homes and their use.

**Planning Fees**
These fees are set by Government for every planning application that is submitted. We also offer an optional pre-application service.

**Build Insight**
Our Local Authority owned Approved Inspector Company delivering Building Control services outside the District.

**Business Rates**
Business Rates (also known as National Non-Domestic Rates) are a tax on business properties. We anticipate that by 2020 we will have the localisation of business rates which means we will have more local control regarding rates and what the money is spent on.

**Benefits and Subsidy**
We receive a subsidy from central government that covers the cost of making housing benefit payments. We also receive funding from central government to pay benefits to those local residents in most need.

**Leisure Centre Income**
This is the revenue we receive from our leisure centres to invest back in services and facilities that improve the health and well-being of our residents.

**Garden and Commercial Waste**
We provide an optional affordable Commercial and Garden Waste Service for our local businesses and residents.

**Big Sky Developments and Commercial Property**
Big Sky Developments Company builds and rents commercial and residential property across the district supporting business growth and housing growth.

**Other Fees and Grants**
This includes income from areas such as taxi licences, land charges, building control charges, internal audit consortium income and car park charges.

**Budget Gap**
This is the amount of efficiency savings we need to make.
Our Expenditure

The chart below outlines our predicted spend relative to our three priority areas:

- **Place, Communities and Environment**: 36%
- **Economic Growth, Productivity and Prosperity**: 36%
- **Health, Well-being and Early Help**: 28%

Total budget spend 2016/2017 £56.3 million including £27.9 million of benefit payments.

The detailed breakdown of how much our services cost to run can be found in our Business Plan.
Our Committees

**Council**
Council is formed by all Elected Members in the District. There are certain decisions which are “reserved” to Council to make. These include agreeing the Constitution of the Council, setting the policy framework and establishing the budget each year (including the Council Tax level).

**Cabinet**
Cabinet makes the majority of decisions within the Council. It proposes those reports Council has to approve, and is responsible for implementing the plans and strategies that Council approves.

**Scrutiny Committee**
Scrutiny Committee can review, or scrutinise, decisions made by the Cabinet and make recommendations based on their review. They can also hold certain outside bodies to account, and review areas of activity they are interested in or concerned about.

**Licensing and Standards Committees**
The Licensing and Gambling Acts Committee meets to determine applications for licenses under the licensing act 2003 or the gambling act 2005, and help the Council develop the statement of licensing policy. The Licensing Appeals and Complaints Committee meets to review all other licensing and gambling issues, including breaches of licence conditions, reviewing and advising on fees and charges, and hear appeals on licensing and housing decisions. The Licensing and Standards committee also advises the Council on standards and hears a small number of complaints relating to the conduct of District and Parish Councillors if the complaints process has been exhausted.

**Policy Committees**
Policy Committees review areas of policy development in more depth, endorsing policies and strategies for Cabinet to approve and review areas of Council performance which are of concern to Cabinet, identifying any gaps in the policy or strategy framework for the service and making recommendations to Cabinet on that basis.

**Development Management Committee**
The Committee mainly considers whether planning applications should be allowed, particularly where there are concerns or objections to planning applications, or there is a substantial or high profile development in the District. The Committee has to take into account local and national rules on planning when making its decisions. These reflect where development can occur, what developments may look like, and what considerations have to be taken into account when making decisions.
Each Councillor represents the residents living within a ward in our District. Our Councillors are committed to making South Norfolk one of the best places to live and work in the Country delivering the services that our residents value the most.

You can click on the pictures of our members which will take you through to their contact page.
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Phil Hardy
Ward: Newton Flotman

Jack Hornby
Ward: Cromwells

Lee Hornby
Ward: Town

Clayton Hudson
Ward: Beck Vale

Christopher Kemp
Ward: Cringleford

William Kemp
Ward: Thurlton

Keith Kiddie
Ward: Diss

Jaan Larner
Ward: Chedgrave and Thurton

Nigel Legg
Ward: Mulbarton

Trevor Lewis
Ward: Stoke Holy Cross

Graham Minshull
Ward: Diss

Joe Mooney
Ward: Northfields

John Overton
Ward: Poringland and the Framinghams

Tony Palmer
Ward: Diss

Andrew Pond
Ward: Old Costessey

Brian Riches
Ward: Harleston

Jeremy Savage
Ward: Harleston

Robert Savage
Ward: Abbey

Alison Thomas
Ward: Hempnall

Vic Thomson
Ward: Rockland

Garry Wheatley
Ward: Cringleford

Martin Wilby
Ward: Dickleburgh

Jenny Wilby
Ward: Scole

Kevin Worsley
Ward: Stratton

Our Management Team

Sandra Dinneen
Chief Executive

Jamie Sutterby
Director of Communities and Well-being

Debbie Lorimer
Director of Growth and Business Development

Peter Catchpole
Assistant Director, Resources

Find out more about our services...