

# Worried About Losing Your Home?

**What can I do if  
I am going to lose my home?**

**What advice can  
the Council give me?**

**Who can I contact  
for more information?**



**Housing Advice Leaflet 2**



# What can I do if I am going to lose my home?

It is very important that you seek help as soon as possible. Losing your home can be a difficult time but most people do find somewhere else to live. The longer you leave it, the harder it will be to find a new home. The Council can give you advice about finding and keeping your home and to help stop you becoming homeless.

## What advice can the Council give me?

- How to negotiate with your landlord to delay or stop you becoming homeless
- How to find a place to live in the private rented sector
- Where there are hostels and shared housing available in the district
- Advice about the Council's Housing Register
- Other schemes to help you find and keep housing

The Council aims to give everyone as much help as possible. If you are homeless or think you are threatened with becoming homeless contact the Council **as soon as possible**. We will ask you some questions and give you initial advice. If we think there is a real risk of you losing your home we may arrange for you to have a visit from an experienced adviser.

## What happens at the visit?

The adviser will find out more about your circumstances and give you advice. The Council's main aim is to help you to stay in your current home. If this is not possible (for example if you are suffering domestic violence) we will give you advice and assistance about finding somewhere else to live or put you in touch with other agencies who may be able to help. You can find out more about ways to find a new home in the leaflet "Housing Options".

## Who can I contact for more information?

If you think you are homeless or likely to become homeless you should contact the Council's Housing Advice Team.

You can contact the Team on 01508 533614, or visit the Council Office at Swan Lane, Long Stratton, Monday to Friday (excluding Bank Holidays) between:

- 8:45am and 5:00pm Monday to Wednesday
- 9:30am to 5:00pm Thursday
- 8:45am to 4:15pm Friday

**Email:** [housingadvice@s-norfolk.gov.uk](mailto:housingadvice@s-norfolk.gov.uk)

If you are homeless in an emergency outside these times you can telephone 01508 531277.

If there is nothing that can be done to prevent your homelessness you may be given an appointment to make a homeless application. See the leaflet "**Making a Homeless Application**" for more information.

You can also get advice from these organisations:

### **Diss CAB**

Address: Shelfanger Road, Diss IP22 4EH

Telephone: 01379 651333

Website: [www.disscitizensadvice.info](http://www.disscitizensadvice.info)

## **Wymondham CAB**

Address: 14 The Bridewell, Norwich Road, Wymondham NR18 0NS

Telephone: 01953 603977

Website: [www.wymondhamcab.org.uk](http://www.wymondhamcab.org.uk)

## **Bungay CAB**

Address: 8 Chaucer Street, Bungay, Suffolk NR35 1DT

Telephone: 01986 895827

## **Shelter**

Address: 50 Fishergate, Norwich NR2 1EW

Telephone: 01603 667740

Website: [www.shelter.org.uk](http://www.shelter.org.uk)

## **Solicitors**

You can also contact a solicitor who will tell you if you are entitled to free legal advice. You can get further information about local solicitors from the above agencies, look in the Yellow Pages or go to [www.clsdirect.org.uk](http://www.clsdirect.org.uk).

## **Connexions**

Advice for young people aged up to 19.

Telephone: 0808 0013219

Website: [www.cnxsnfk.co.uk](http://www.cnxsnfk.co.uk)

## **Mancroft Advice Project**

Advice for young people aged up to 25.

Address: The Risebrow Centre, Chantry Road, Norwich NR2 1RF

Telephone: 01603 766994

Website: [www.map11-25.org](http://www.map11-25.org)



**Strategic Housing**  
**South Norfolk Council**  
**Swan Lane, Long Stratton NR15 2XE**  
**Tel: 01508 533633**  
**[www.south-norfolk.gov.uk](http://www.south-norfolk.gov.uk)**

**This leaflet is available in large print or braille**