

Garden Waste Collection In South Norfolk



Garden Waste Collection Scheme

Why you should join.

If you cannot compost at home and cannot take your garden waste to the Household Waste Recycling Centre, then the Garden Waste Scheme is for you.

How much does it cost?

Your garden waste will be collected throughout the year, on a fortnightly basis with the exception of the Christmas period at a cost of less than £1 per week.

What can go into the bin?

Your garden waste is taken for composting therefore we can only take things that will safely compost, such as:

- ✓ Grass cuttings
- ✓ Hedge trimmings
- ✓ Small branches (4" diameter)
- ✓ Fallen leaves
- ✓ Twigs and weeds
- ✓ Plant prunings
- ✓ Cut flowers

What cannot?

Items that are treated differently and therefore cannot be composted through this scheme include plastic bags, tree trunks, fencing, garden rubbish, soil, cardboard, shredded paper and anything contaminated with honey fungus. If you would like to know how you can dispose of any of these items please call 0344 800 8004.

How can I order a Garden Waste bin?

It is very easy to order your Garden Waste Bin.

When paying by debit/credit card you can order online at www.south-norfolk.gov.uk/payonline,

or by phoning 01508 533830

If you prefer to pay by cheque, fill in the enclosed form and return to:

South Norfolk Council
Environment Health & Recycling
Swan Lane
Long Stratton
NR15 2XE

Once payment has been received your bin will be delivered within 10 days. Your first collection will be confirmed on delivery of your bin and your 12 month subscription will start from that date. We will contact you when your next payment is due.

Can I buy one for a friend?

Yes you can. A Garden Waste Bin makes a great gift for the green fingered and the green minded. If you have a small garden you could share a bin and the cost with a neighbour.

How do I find out more?

Call the Garden Waste Team on: 01508 533830

Email: envserv@s-norfolk.gov.uk

See our website: www.south-norfolk.gov.uk

Terms and Conditions of the Garden Waste Collection Scheme

- The Garden Waste Bin must be at the edge of your property by 7am on the day of collection as collection times may vary.
- We do not accept side waste – eg bags/boxes beside the bin.
- Please contact us as soon as possible with any change to personal details e.g. moving house.
- We will not collect the bin if it contains material other than those listed as acceptable in this leaflet. Checks are made and repeated misuse of the bin will result in the removal of your bin, with no refund.
- Please make sure you do not overfill your bin. If your bin is too heavy to push then we won't be able to empty it either.
- If sharing a bin between neighbours, you must appoint an individual contact for invoicing purposes, as only one single annual payment will be accepted.
- The annual service will commence from the first collection.
- No refunds will be given for early cancellation of your contract.
- South Norfolk Council will invoice you annually. If your annual payment is not received by the due date, your bin will be removed.
- The Garden Waste Bin is not transferable as the agreement is solely between South Norfolk Council and the named customer.
- The Garden Waste bin remains the property of South Norfolk Council.

With a brown bin your household wins!

Garden waste should not go in your regular household collection of rubbish. Any garden waste that does go in the rubbish bin ends up in landfill sites and creates methane, a greenhouse gas. Garden waste that is collected and composted properly is a valuable resource, providing a rich material to nourish the land. In South Norfolk we recognise that some of our residents cannot compost all of their garden waste at home, and so we provide a convenient service to collect it from your property.

Your garden waste can now be collected in a brown bin supplied by South Norfolk Council for an annual charge of just £42. The waste from the brown bin will be taken to a specialist contractor for composting.

In order to ensure that the compost produced is of the best quality we ask that the only things put in the brown bin are; grass cuttings, twigs and hedge trimmings, branches up to 4" in diameter, plants and weeds, flowers, leaves and garden prunings.

You can share your brown bin, and the cost with a neighbour or give one as a present to friends and family.

For more details contact the Garden Waste Team at South Norfolk Council on 01508 533830.

Join the Garden Waste Collection Scheme

If paying by debit/credit card please call 01508 533830

If paying by cheque please fill in this form and send it with your payment to:

South Norfolk Council Garden Waste Scheme
Environment Health & Recycling
Swan Lane
Long Stratton
NR15 2XE

Name:

Address:

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Postcode:

Telephone:

I enclose payment of £42

Please make your cheque payable to South Norfolk Council and remember to write your name and address on the back of the cheque.

