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Our ref Scrutiny/090119/Pub

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Dear Licensee

South Norfolk Council's Rural Pubs Scrutiny Task Group

As I am sure you will recall, in the latter part of 2008, South Norfolk Council undertook an investigation into the tough times public houses are currently facing, with the credit crunch, smoking ban, the ever increasing costs and many other issues. The aim was to consider if there is any advice or assistance the Council may be able to offer to pubs in the area.

A great number of publicans took the time to complete the questionnaire we sent out and also to attend the conference we organised in September 2008. Our sincere thanks for giving up your time to assist. The full report was discussed at the December Scrutiny Committee meeting and it was agreed that a letter should be sent to all pubs in the area to advise you of the results of that investigation.

I am therefore pleased to attach the results of the investigation, which I hope you will find both interesting and useful, to a greater or lesser degree. I should stress that all councillors are fully aware that no one knows their customers and business better than you, the people who run them, and all these suggestions and ideas are simply for your information; for you to use or not as you see fit.

Kind regards.

Yours sincerely

Cllr Keith Weeks
Chairman of the Rural Pubs Scrutiny Task Group

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